

Assurance measures

Libstar's operations are independently assured by external assurance providers on a variety of aspects each year.

The table outlines the material ones.

Assured business processes	Assurance/verification provided	Assurance providers
Financial position and performance of the group	Fair representation in all material aspects	Moore Cape Town Inc
Food safety and compliance	<p>To ensure processes meet a range of requirements. These include:</p> <ul style="list-style-type: none"> ■ Halaal or Kosher ■ Organic ■ FSSC 22000 ■ JAS organic ■ ISO 22000 ■ HACCP (SANS 10330) ■ IFS ■ BRC ■ FSA ■ Certificate of acceptability ■ ZA export ■ Approved EST (certificate of veterinary approved establishment) 	<p>Muslim Judicial Council Halaal Trust South African National Halaal Authority (SANHA) National Independent Halaal Trust Islamic Council of South Africa Halaal Fund Beth-Din COFRAC Several South African municipalities Lacon Institute ProCert SABS TUV NORD CERT GmbH NSF SGS Control Union Certification Intertek Ecocert Union of Orthodox Synagogues of South Africa Tiger Brands KIWA BCS Oko-Garantie GmbH NDA, DAFF, Export Control and Vet Services</p>
Ethical, fair trade and responsible processes	To assure processes are ethical, fair and responsible	<p>SMETA IBL Intertek Enviroscentific Globus-Ethical SAI Global Partner Africa FSSINT Canada – Ethical ProCert Aldi UK NSF</p>
Quality and hygiene processes	<p>To assure quality processes, which include audits in terms of:</p> <ul style="list-style-type: none"> ■ ISO 9001: 2015 ■ Woolworths PPC ■ Unilever SHQ ■ Tiger Brands audit ■ Shoprite Checkers Compliance Audit ■ Pick n Pay quality ■ BSN quality ■ Nestlé FSMS ■ McDonald's SQMSA and SWA ■ Kellogg's MQFS ■ Cipla quality ■ SANBWA Bottled Water 	<p>SHEQ national certification SGS IBL Tiger Brands Unilever Pick n Pay BSN Medical Nestlé SAI Global LTL Consultants Kellogg's FSSI Global AIB Cipla Medpro Manufacturing NSF</p>
Health and safety	All our manufacturing plants comply with ISO 45000 and are independently assessed	<p>TUV NORD CERT GmbH IBL SHEQ National Certification</p>
Environmental aspects	Our environmental impact is measured in line with ISO 14000	TUV NORD CERT GmbH
Employee processes	Employment/equity compliance audit	Employment Concepts
Empowerment	B-BBEE verification	AQRate Verification Agency